

PRIVACY COLLECTION NOTICE

1. About this privacy collection notice

This privacy collection notice is provided by CVS Vets (Australia) Pty Ltd ACN 667 654 686 and its related bodies corporate c/- BDO Services, Level 18, 360 Queen Street, Brisbane QLD 4000 (**CVS, we, us, our**).

This notice applies to veterinary practice owners, shareholders, directors, partners, vendors and their representatives who engage with CVS regarding a potential sale, acquisition, merger, investment, partnership or other corporate transaction.

This notice should be read together with our [Privacy Policy](#), available on our website.

Your personal information is protected by law, including the *Privacy Act 1988* (Cth) and the Australian Privacy Principles.

This notice explains how we collect, use, disclose and manage personal information in connection with corporate development, acquisition and vendor engagement activities.

If you have any questions about this notice, please contact us at dataprotection@cvsvets.com.au.

2. How we collect your information

We generally collect personal information directly from you when you:

- contact us regarding the sale of a veterinary practice or other business;
- respond to an enquiry from CVS regarding a potential acquisition or transaction;
- meet with CVS representatives to discuss potential business opportunities;
- provide information during transaction, due diligence or valuation processes;
- attend industry conferences, networking events or meetings where acquisition opportunities are discussed;
- provide your business card or contact details to CVS representatives;
- subscribe to receive information regarding practice ownership, succession planning or acquisition opportunities; or
- otherwise communicate with us regarding a potential transaction.

We may also collect personal information from other sources, including:

- publicly available sources, including business websites, professional directories, ASIC searches and social media platforms;
- brokers, business advisers, accountants, lawyers and corporate finance advisers;
- industry contacts and professional referrals;
- practice managers or authorised representatives;
- related entities within the CVS group; and
- other third parties involved in a proposed transaction.

The types of personal information we collect may include:

- your name and contact details;
- job title and professional information;
- details regarding practice ownership and business interests;
- information regarding shareholders, directors or partners;
- financial and commercial information you choose to provide to us;
- correspondence and meeting notes;
- due diligence information;
- transaction-related information; and
- any other information reasonably necessary to assess or progress a potential transaction.

3. Why we collect your personal information and the consequences if we do not

We collect, use and disclose your personal information to:

- identify and engage with potential acquisition opportunities;
- assess, evaluate and conduct due diligence on potential transactions;
- facilitate discussions regarding the sale, acquisition or transfer of veterinary practices and related businesses;
- undertake valuations and commercial assessments;
- communicate with practice owners and their advisers;
- maintain records of acquisition opportunities and business development activities;
- manage relationships with practice owners and industry stakeholders;
- send information regarding CVS, acquisition opportunities, succession planning or related business topics where permitted by law;
- comply with legal, regulatory and contractual obligations; and
- establish, exercise or defend legal rights.

If we cannot collect your personal information, we may be unable to:

- assess a potential transaction;
- communicate effectively regarding acquisition opportunities;
- complete due diligence processes;
- progress negotiations; or
- comply with our legal or regulatory obligations.

4. Who we disclose your personal information to

We may disclose your personal information on a need-to-know basis to:

- CVS group companies and related bodies corporate;
- CVS directors, officers and employees involved in acquisitions, business development, finance, legal, integration and operational functions;
- external legal, accounting, tax, valuation, commercial and corporate finance advisers;
- banks, financiers and insurers;
- professional advisers acting for vendors;

- brokers and intermediaries;
- information technology and cloud service providers;
- regulators, government agencies and law enforcement bodies where required or authorised by law; and
- other persons involved in evaluating, structuring or implementing a proposed transaction.

We only disclose personal information where reasonably necessary for the purposes described in this notice or as otherwise authorised or required by law.

5. Marketing and business development communications

CVS may contact you from time to time with information that may be relevant to veterinary practice owners, including:

- industry insights and market updates;
- practice ownership and succession planning information;
- acquisition and partnership opportunities;
- invitations to industry events and networking functions; and
- other business development communications.

Where required by law, CVS will obtain your consent before sending marketing communications. You may opt out of receiving these communications at any time.

6. More information

Our Privacy Policy contains further information about:

- how to contact us;
- how you may request access to personal information we hold about you;
- how you may request correction of your personal information;
- how you may make a privacy complaint; and
- how we will deal with a privacy complaint.

For privacy enquiries, please contact: dataprotection@cvs vets.com.au

7. Likely cross-border disclosures of personal information

We may disclose your personal information to recipients located outside Australia.

Those recipients are likely to be located in:

- the United Kingdom, including CVS Group plc and related group entities; and
- other countries where our service providers host or process data on our behalf.

When we disclose personal information overseas, we take reasonable steps to ensure recipients handle that information in accordance with applicable privacy and data protection requirements, including through contractual protections where appropriate.